

Notice of Non-Discrimination and Accessibility Last revision: December 1st, 2024

Tranador Corporation dba Applied Behavioral Holistic Health ("**AB Holistic Health**") complies with applicable Federal and State civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

AB Holistic Health is committed to fostering an inclusive and accessible environment for all individuals. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## **Accessibility Assistance**

If you require accommodations or have any accessibility-related questions or requests, please contact us at:

Email: <a href="mailto:support@abholistic.com">support@abholistic.com</a> Phone: (888) 877-7022

We will make every effort to ensure that our services are accessible to all and to address your concerns promptly.

### How to File a Grievance

If you believe AB Holistic Health has failed to provide these services or has discriminated on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Grievance Contact: Email: <u>support@abholistic.com</u>

### Filing a Civil Rights Complaint

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

Electronically: Through the Office for Civil Rights Complaint Portal

• By Mail:

U.S. Department of Health and Human Services 200 Independence Avenue SW Room 509F, HHH Building Washington, DC 20201

 By Phone: Toll Free: 1-800-868-1019 800-537-7697 (TDD)

Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.htm.

# Additional Information

# **Our Commitment to Accessibility**

AB Holistic Health strives to ensure its website, physical locations, and services are accessible to everyone. If you encounter any barriers, we encourage you to notify us so we can address them promptly.

## Language Assistance Services

Language assistance services are available free of charge for individuals whose primary language is not English. If you need these services, please contact us at <a href="mailto:support@abholistic.com">support@abholistic.com</a>.

# **Alternate Formats**

Documents can be provided in alternate formats (e.g., Braille, large print, or audio) upon request. Please reach out to <a href="mailto:support@abholistic.com">support@abholistic.com</a> for assistance.

By maintaining this notice and adhering to its principles, AB Holistic Health reaffirms its dedication to providing equitable and inclusive services to all individuals.